

ANNUAL WATER QUALITY REPORTS FOR YOUR UTILITY!

LOOK OUT FOR YOURS IN JUNE OR JULY!

CCR OVERVIEW

Annual Water Quality Reports, also called Consumer Confidence Reports (CCRs), are yearly reports required by the EPA to outline different aspects of water quality information for your local water source.

Annual Water Quality Reports are required in North Carolina to be sent to consumers around June or July.



WHY DO CCRS MATTER?

These reports are important to be able to understand where your water comes from, what is in your water, potential health effects from consuming your water, and how your water quality compares to national standards!

They outline information such as:

- What the water source is for the specific area
- What contaminants are in the water
- The level of risk of the contaminants on the water consumer, and
- Possible health effects of consuming contaminated water.

The report also contains information about treatment methods, educational materials explaining common water contaminants like lead and arsenic, and contact information for the water system.



CCR DISTRIBUTION

Depending on your town's size, CCRs will be distributed differently!

Populations of 100,000+ must post the CCR on a publicly accessible website.

Populations of 10,000+ must distribute the CCR by mail or direct delivery.

Populations of less than 10,000 but more than 500 must distribute by mail or notify their customers that it will be in the newspaper. Copies must be provided upon request.

Populations of less than 500 must distribute by mail or have copies available upon request.

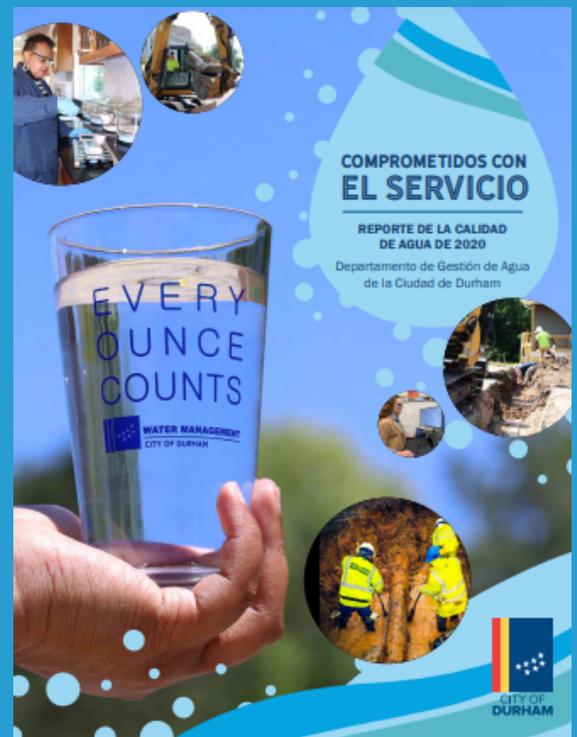
If you do not pay your own water bill, you will likely not receive a CCR. This includes renters and people who get water from a well. Renters can contact their building manager or search for their CCR online.

TRANSLATIONS

¡Hablamos español! Póngase en contacto con christine@cwnfc.org si tiene alguna pregunta con respecto a su Informe de la Calidad del Agua. También podemos programar una reunión en su casa para ayudarlo mejor con cualquier pregunta sobre el agua potable que tenga.

Your utility may provide a translated version of your CCR, but give them a call to be sure!

(Photo right: Example of an Annual Water Quality Report provided in Spanish from the City of Durham)



CONTACT OUR WATER JUSTICE PROGRAM DIRECTOR, RACHEL VELEZ FOR ANY QUESTIONS YOU MAY HAVE ABOUT ACCESSING OR UNDERSTANDING YOUR UTILITY'S ANNUAL WATER QUALITY REPORT:

RACHEL@CWFNC.ORG OR 919-401-9600.