



DRINKING WATER WATCH

Drinking Water Watch can be accessed at <https://www.pwss.enr.state.nc.us/NCDWW/>
OR search for NC Drinking Water Watch in your Internet Browser.



For more information on Drinking Water Watch and other tools for your community, please visit cwfn.org/tools

Public Water Supply Systems Search Parameters

Water System No.

You must insert "NC" in front of your water system ID#. Example: NC1234567

Water System Name

Company Name

Water System Status Code

Principal County Served

Water System Type

Primary Source Water Type

REPORTS

Once you have named your system, you can click on the link "Report" or the number for the water system to find additional information, such as:

- Water Test Results
- History of Violations
- Source of Water (groundwater or surface)
- Filtration Methods for Community Wells
- Contact Information for Your System
- Population Served by the Water Utility

Clean Water for North Carolina
info@cwfn.org | 800-929-4480

GET STARTED WITH DRINKING WATER WATCH

Drinking Water Watch is a virtual tool provided by the NC Department of Environmental Quality's 'Public Water Supply Section' (PWSS)

This search engine allows customers of public community water systems to generate reports and access information on their water utility.

*Note: This tool does not provide information on private wells.

- Type the name of your water utility (Town of __, City of __, etc.) under "Water System Name" and hit search to generate the report.
- You can easily find the name of your utility on your water bill!
- If you live in a community where your landlord manages the water system, like a Mobile Home Park, you can also type your community's name into the "Water System Name" field.
Example: Tar Heel Mobile Home Park
- If you are served by a corporate water utility, like Aqua NC or Carolina Water Service, you can search for your system by filling in "Company Name".

ADDITIONAL INFO

The screenshot shows a web interface for the Drinking Water Branch. At the top, it says "Drinking Water Branch" and "Review Consumer Confidence Data". Below this, there are three input fields: "Enter or Select Water System" (a text box), "Or" (a radio button), and "Select Water System" (a dropdown menu). The "Select Water System" dropdown is currently set to "2019". Below these fields is a "Select Report Format" dropdown menu set to "PDF". At the bottom right of the form is a "Generate Report" button. On the left side of the page, there is a dark blue sidebar with the text "Return Links" and three links: "Water System Search", "County Map", and "Glossary".

CONSUMER CONFIDENCE REPORT

The Consumer Confidence Report, also known as a water quality report or a drinking water quality report, provides important information about the quality of the water utilities provide their customers. The U.S. Environmental Protection Agency and the State of North Carolina require all drinking water providers to publish a CCR each year for the water quality of the previous year.

- To access your CCR, click the “CCR Report” button at the bottom of the page.
- From here, you’ll need to enter your water system number which can be found on the water system report.
- Select the year you’re interested in and click “Generate Report.”
- The report includes the information available in the PWSS database.

If your report is not available through this tool, contact your water utility directly for the information!

For more information on Drinking Water Watch—including a video tutorial, full glossary and other resources to support your community—please visit, cwfnc.org/tools

BECOME YOUR COMMUNITY’S DRINKING WATER EXPERT!

Understanding what’s in your drinking water is an essential step to safeguard against potential health risks, make informed decisions about filtration options, and provide you and your neighbors the knowledge to become your community’s own drinking water experts!

If have questions about your utility’s Drinking Water Watch Report, or believe the information is incorrect, contact DEQ’s Public Water Supply Section:
(919) 707-9100